FULL NAME

xx |+Number

# OBJECTIVE

I am looking forward to the opportunities to make valuable contribution on to an organization, which will build on the skills and knowledge that I have developed and learned over the past years

# SKILLS & ABILITIES

* Over 1.9 + years of experience in IT industry
* Good knowledge on AWS Cloud and Virtualization environments

# EXPERIENCE

**System Administrator, xx Technologies (On roll)**

October 2019 – Till date

## Client – ***xx*** ***xx*** Finance Ltd.

* Provide support for client & also troubleshoot on OS and application level.
* Users and group administrations and set permissions for users and directories
* Installation of Linux OS i.e CentOS 6, 6.4, 7 RHEL 5 & 6
* Installation of OS in VMware Workstations
* User Administration, backup using rsync, cp
* Permission, Adding, deleting user setting policies on windows as well as Linux
* Managing backup of all-important data
* Managing cloud servers (AWS) like Amazon EC2, Amazon S3, and Amazon CloudWatch
* Working knowledge of S3, EC2 instance, VPC.
* Creating and managing VPC, Subnet and Security groups

# Desktop Support Engineer L2, **xx** Technologies (Payroll - **xx** **xx**)

November 2018 – October 2019

## Client – ***xx*** ***xx*** Finance Ltd.

* Provide advance level of trouble shooting on Windows / Linux OS and applications.
* Support of Windows operating systems especially Windows 7 is essential and understanding of Active directories, Group policies and Exchange Administration
* Support of Antivirus software
* Recovering data from encrypted systems.
* Updating/Patching of Windows 10, Windows 8
* Ensure that the Tickets raised per shift are closed in the time limits and follow the escalation matrix defined.
* Ensure earlier resolution to the issues to meet SLA.
* Installation, configuration, troubleshooting and administration of Linux OS, –

Troubleshooting hardware and software problems.

* Working knowledge of SCCM client and understanding of the windows software installation process.
* Troubleshooting issues with windows bluescreen and recovering.

# Desktop Support Engineer L2, **xx** Technologies (Payroll - **xx** **xx**)

June 2018 – October 2018

## Client – ***xx*** Bank

* Computer assembling and maintenance
* Troubleshooting hardware issues
* Installing and configuring the peripherals, components and drivers on Windows 10, Windows 8 and Windows 7
* Basic troubleshooting of Citrix environment system, Thin clients
* Logging Hardware calls with OEM Vendors.
* Installing, configuring of printers, scanners.
* Updating and patching OS.

# EDUCATION

* **H.S.C | xx. xx College, xx**

FEBRUARY 2014

69.38% | Commerce

# Bachelors of Computer Applications (BCA) | **xx** (Distance Learning)

AUGUST 2017

56.83%

# Bachelors of Commerce (B.Com)|**xx**. **xx** College, Mumbai University (Full Time)

February 2018

62.42%

# CERTIFICATIONS & TRAINING

* RHEL Trained
* AWS Solution Architect Associate Trained

# TECHNICAL SKILLS

**AWS Solution Architect**

* Managing AWS Services EC2, VPC, IAM Work and Cloud watch
* Design and deploying cloud infrastructure as per SOW
* Launch and managing Amazon EC2 and VPC instances
* Creating load balancer (ELB)
* Create And managing VPC, Subnet and Security groups
* Create and managing files and police in S3 Bucket (Simple Storage Service)
* Create and providing Access to the users

# Linux

* Good of Linux commands essential for System monitoring and maintenance
* Installation of Linux OS i.e. Centos 6, 6.4, 7, RHEL 5&6, Ubuntu
* Installation of packages & resolving dependencies through RPM / Source code.
* Good Knowledge of User administration
* User Administration (Creation, Modification, Deletion, Managing permissions)
* Backup using rsync, cp, scp tar, zip ,bzip2 ,gzip
* Adding / Deleting user / group, /setting policies.

# Windows

|  |  |
| --- | --- |
| − | Managing User Accounts, Computer Accounts, Files and Folders permissions |
| − | Responsible for applying OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities |
| − | Preparing Root Cause Analysis (RCA) for incident Problem |
| − | Installation configuration and troubleshooting of various applications |
| − | Supporting to MS SQL Server jobs and Clearing logs disk space issues |
| − | Configuring and Administering (Web Server), FTP sites asper client request |
| − | Windows Patching on Monthly basis. |

**STRENGTHS**

* Strong ability to work effectively as a part of a team and independently, solve problems and deal with variety of situations
* Recovering Quickly from setbacks

# PERSONAL DETAILS

* Date of Birth: 6th May 1996
* Gender: Male
* Languages Known: English, xx and xx – Hobbies: Listening Music, Travelling, Blogging

# DECLARATION

I DO HEREBY DECLARE THAT THE PARTICULARS OF INFORMATION AND FACTS STATED HEREIN ABOVE ARE TRUE AND CORRECT AND COMPLETE TO THE BEST OF MY KNOWLEDGE AND BELIEF.

DATE:

PLACE: xx